

October 23, 2006

Dunk Fire & Security
1490 June Self Dr.
Springdale, AR. 72764

ATTN: Vida Thomas

Dear Mrs. Thomas:

I am writing as testimony to the integrity and the outstanding performance received from Dunk Fire & Security. I have always received high quality work, superior responsiveness and professional workmanship every time. Dunk Fire & Security is the first company I contact when I have a need at the VA in Fayetteville.

The attention I have received from your company is what I appreciate from a small company that truly knows its clients. I don't always receive that treatment from other small companies and seldom from the large firms that only know me by my account number.

I have known the staff for many years and rely on them to provide an honest bid, in a timely manner, with no surprises. The quality of the workmanship follows the same pattern. No surprise is the best result when a project is underway and complete customer satisfaction should be the outcome. Your company has never failed me in either category.

I would be happy to talk with any potential customer and please feel free to add my name to your list of satisfied customers. With the leadership and experience of Ken Dunk, the polite and friendly attitude of the office staff and your amazing thoroughness and attention to detail, I have no doubt future clients will be as happy as I am.

Sincerely,

A handwritten signature in cursive script that reads "Tom Miller". The signature is written in black ink and includes a horizontal line extending to the right.

Tom Miller, Chief
Biomedical Engineering
VAMC Fayetteville AR