



Ozarks Electric Cooperative Corp.

A Touchstone Energy® Cooperative 

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To Whom It May Concern,

My name is Matt Clark, and I am a System Analyst for Ozarks Electric Cooperative Corporation. In the Summer of 2008, our company made the decision to remodel our main office campus located in Fayetteville, Arkansas beginning in the first quarter of 2009. In the Fall of 2008, I was assigned the task of addressing our site security needs. This was comprised of identifying the problems with our current security system, assessing the best way to improve our security system, interviewing vendors local to the area, and finally, making a selection on the appropriate vendor.

After meeting in person with various vendors in the area and going to recent installation sites to evaluate the scope of work performed by each vendor, we selected Dunk Fire and Security to take on our security improvement project. Based on what we had asked for in our budget process, they were able to give provide us with a uniform system at the lowest cost.

Our security improvement project comprised of removing the old cameras that were on site and replacing or adding a total of 47 IP cameras and replacing or adding a total of 35 card entry scanners including gate hardware across 3 different buildings on site.

We have been very pleased with the service Dunk Fire and Security has performed for us. They are very professional and work hard. They have been extremely good to work with and have been willing to make adjustments on the fly if and when any changes occurred after the initial design. They worked courteously with our other vendors involved with the construction project to make sure that everyone was on the same page. They continue to follow up with us to make sure that we are satisfied customers and are willing to go the extra mile.

Overall, Ozarks Electric has greatly benefited from the decision to hire Dunk Fire and Security to address our security needs. I look forward to working with them again in the future.

Sincerely,



Matt Clark
System Analyst
IT Dept
Ozarks Electric Cooperative Corporation