



October 3, 2006

Dunk Fire & Security
1490 June Self Drive
Bethel Heights, AR 72764

To whom it may concern:

I would like to thank the folks at Dunk Fire & Security for their prompt response and attentiveness to the new buildings coming online and maintaining our older systems, keeping all systems up to code and operational.

I would also like to thank the billing department for working with us to meet the needs of our system and helping with the billing issues. Customer service exceeded our expectations. Thank you for a very good year.

Sincerely,

A handwritten signature in black ink, which appears to read 'Robert Kitterman'. The signature is written in a cursive style with a large initial 'R'.

Robert Kitterman
Director, Physical Plant

RK/dd